

Memorandum

Dear Valued Partner,

Greetings from The First Group Hospitality!

We would like to inform you in advance of a temporary closure of the swimming pool at The First Collection Business Bay, scheduled for 17 November 2025 only.

To ensure our guests continue to enjoy exceptional amenities, complimentary access to Soluna Beach Club (beachside area only) will be provided on the same day.

Transportation will also be arranged for guests who wish to visit the beach club.

We greatly value your partnership and sincerely appreciate your understanding and support during this upgrade period.

Should you require any further information or assistance, please do not hesitate to contact us.

Warm regards,

The First Group Hospitality Management